

Acceptable Use Policy

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Draft – pending legal counsel review. This document reflects Hannu's intended practice and is grounded in the Nigeria Data Protection Act 2023 and the NDPC GAID 2025. It is not yet a binding agreement; the ratified version will replace it without changing where it is published.

This Acceptable Use Policy ("AUP") sets out what may not be requested or performed through Hannu. It protects Operators, Customers, the public and the integrity of the Platform, and is incorporated into the Terms of Service, Customer Agreement and Operator Terms.

01 Credential-class actions are prohibited

Hannu blocks, by policy and by design, any task that involves: creating or registering accounts on third-party services; solving CAPTCHAs or other bot-detection; receiving, reading, entering or relaying one-time passwords, two-factor codes or other authentication secrets; or impersonating another person to pass a verification step. These will not be brokered on the Platform.

02 Illegal and harmful tasks

Do not request or perform anything unlawful, including fraud, theft, forgery, money-laundering, dealing in stolen or counterfeit goods, or evasion of taxes, sanctions or regulation.

Do not request tasks that harass, threaten, defraud, stalk, or endanger any person, or that facilitate violence, weapons, or the exploitation of minors.

03 Privacy and data

Do not collect personal data without a lawful basis and the appropriate notices and consent, and never to surveil, dox, or profile an individual unlawfully. Field data collection must respect the rights of the people involved.

04 Regulated activities

Do not request licensed or regulated activities (for example, financial, medical, legal or security services) unless you are authorized and the task is lawful where it is performed.

05 Platform integrity

Do not attempt to bypass escrow or verification, manipulate ratings, operate multiple or shared accounts to evade controls, scrape or overload the Platform, or interfere with its security.

06 Honesty of proof

Submissions and proofs must be truthful and your own work. Fabricated, copied, AI-faked or misrepresented proof is a serious breach.

07 Enforcement and reporting

We may remove tasks, withhold disputed amounts pending review, and suspend or terminate accounts for violations, and we cooperate with lawful authority. Report suspected abuse to trust@hannu.africa.

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